

# Volunteer Forum

Role: Volunteer Forum Member

Location: Online



**Because no one  
should face death  
or grief alone**

## About the role

Sue Ryder is committed to involving volunteers in its decision-making processes. The purpose of the volunteer forum is to create a space for volunteers to share their experiences and insights to help shape the future of Sue Ryder's volunteering programmes.

As a member of the forum, your role will include:

- Attending online meetings with a team of volunteers and staff from across the Charity.
- Offering suggestions and feedback that will help us improve volunteer recruitment, engagement, and support.
- Sharing your perspective and guidance on a range of topics relating to volunteering initiatives and the volunteer experience at Sue Ryder.
- Discussing upcoming activities or projects involving volunteers at Sue Ryder

## How often we'd like your support

Meetings will take place online once every three months.

## What we hope you'll bring to the role

You might not have experience of everything on this list. That's fine; finding the right person is more important to us than ticking all the boxes. We hope you'll:

- Be comfortable talking with a group of people in an online meeting space. Please know you'll never be pressured to speak and can use the chat box to share your thoughts if that feels more comfortable for you.
- Be enthusiastic and reliable.
- Be passionate about Sue Ryder and the volunteers who support us.
- Be kind and respectful, even if you're sharing critical feedback.
- Have an interest in developing an inclusive, diverse, and empowering culture for all volunteers.

## What you can expect from us

We want to provide an experience that is inclusive, friendly, and supportive. To do this we will:

- Offer all the training you need in your role.
- Make sure you feel appreciated and respected.
- Provide regular support in a way that suits you.
- Ask for your feedback on how we can do better.
- Deal with any concerns or complaints quickly and fairly.
- Make sure you have a clear understanding of what you need to do in your role.

## Some of the benefits to you

- Join a team that celebrates diversity and individual differences.
- Make new friends and feel connected.
- Feel more confident and improve your wellbeing.
- Boost your CV and gain references for your future employers.
- Help change lives and support your volunteering community.

## More information about volunteering

As well as the tasks already mentioned, all Sue Ryder volunteers have the following responsibilities:

- Completing the relevant checks and training needed for the role.
- Following Sue Ryder policies and procedures.
- Showing a positive attitude towards diversity and inclusion.
- Showing a commitment to Sue Ryder's core values and behaviours.
- Understanding their responsibility relating to data protection.